

Data Protection Notice for visitors to this website

1. Introduction

DZ BANK AG (hereinafter referred to as "DZ BANK" or "We") appreciates your visit to our website (hereinafter also referred to as "internet page", "internet presence" or "website") and your interest in our company. We take the protection of your personal data seriously and would like to make your visit to our website as comfortable as possible, so that you also feel safe when visiting it.

Supplementary to the General Data Protection Notice of DZ BANK, we inform you below about the handling of your data on this website.

If you provide us with personal data, we will treat it with the level of care that is to be expected from a bank and in accordance with the provisions of data protection law.

For confidential messages to us, please use ordinary post for your security.

2. Collection and processing of personal data

We process personal data in accordance with the provisions of the European General Data Protection Regulation (EU-GDPR) and the German Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG): Data processed for this internet page is only collected and used to the extent necessary.

In order to ensure the proper operation of this website, personal data must be collected and stored when visiting it for technical reasons, such as in particular

- the IP address used by your terminal device,
- date and time of the website visit, web browser used,
- the operating system for the provision and visualisation of the Internet presence,
- as well as other aspects of the technical operation of the website.

The storage of the above mentioned data is done to ensure the functionality and security of our website.

The legal basis for the temporary storage of these data is Art. 6 (1) lit. c GDPR in conjunction with § 25 (2) TTDSG (Telecommunication-Telemedia-Data Protection Act) (legal requirement).

Our websites are https-encrypted. Accordingly, as far as personal data are collected, they are transmitted in encrypted form.

3. Recipients or categories of recipients

The personal data collected on this website is only processed to the extent necessary for the operation and provision of the services offered on this website. For the provision of services, DZ BANK uses third-party companies as service providers in the categories of IT services (e.g. hosting and operation of the website, operation of the consent management tool, etc.). DZ BANK has commissioned these companies within the scope of a commissioned processing relationship pursuant to Art. 28 GDPR. The processors process the personal data of the website visitors to the extent necessary for the performance of their tasks in the context of the provision of services.

Before passing on your personal data, we ensure that service providers commissioned by us have taken the necessary technical and organisational measures to guarantee an appropriate level of protection.

Furthermore, data will only be passed on to third parties if DZ BANK is legally entitled or obliged to do so or if you have given us your prior consent.

4. Links to social media platforms

Our websites do not contain any plug-ins from social media platforms such as Facebook and Co. Insofar as symbols of these third-party providers are displayed on our websites, these are merely network references (links) to the respective social media platforms. A transfer of personal data to social media providers therefore does not take place while you are on our website. If you switch to the website of one of the social media providers via the link, its privacy policy will apply.

5. E-mail enquiries

At various places on our website you have the possibility to contact us by e-mail.

If you contact us by e-mail, we process and store the following data (e-mail address, surname, first name, if applicable, and the information provided in the e-mail, e.g. content of the message, etc.) for the purpose of processing your enquiry and for possible follow-up questions.

The legal basis for the processing of these data, which are transmitted in the course of sending a request to us, is Art. 6 (1) lit. f GDPR (legitimate interest). Our legitimate interest is to offer website visitors the simplest and quickest possible process from contact to clarification of the request.

If there are no other storage obligations, this data will be deleted from our systems after your request has been clarified.

6. Cookies

For the operation of this website and in order to provide you with our services on a more individual basis, the website uses so-called cookies in some areas. Cookies are identifiers (small text files) that a web server can send to your computer to identify it for the duration of your visit. They are also used to control the internet connection during your visit to our website and for technical analysis of the website. Cookies are set according to your Cookie settings partly only for the duration of your stay on the website, but partly also stored for a longer period by your browser.

Which cookies are used on our website, as well as further information about the cookies, can be viewed via the Consent Management Tool used on our website. This can be accessed by clicking on the shield icon at the bottom left of the website.

It is generally possible to have cookies displayed in the browser (e.g. in Mozilla Firefox under "Tools --> Settings --> Privacy --> Show cookies"). You can also set your browser in such a way that it informs you about the placement of cookies or that you object to the placement of cookies. Furthermore, most browsers allow you to delete individual or all previously set cookies.

Below we inform you about the cookies used on this website. These are categorised as follows:

Functional

Functional cookies are those used for the secure or stable operation of the website. Among other things, these are cookies that a load balancing server sets for the respective session. The website cannot function properly without these cookies.

The legal basis for the processing of the data is Art. 6 (1) lit.c GDPR in conjunction with §25 (2) TTDSG (Telecommunication-Telemedia-Data Protection Act) (legal requirement).

Statistic

Statistic cookies help us to continuously improve our offer and to enable the greatest possible user comfort. As far as we use these possibilities, we realise this on the basis of anonymous evaluations. In this way we know, for example, which areas of our website were visited frequently and which were not visited at all or only visited for a short time.

The legal basis for the processing of the data is Art. 6 (1) lit. a GDPR (consent).

Your consent or refusal to the cookies listed above, can be customised through the Consent Management Tool used on our website. This can be accessed by clicking on the shield icon at the bottom left of the website.

7. Data subject rights

The General Data Protection Regulation gives you the right of access (Art. 15 GDPR), rectification (Art. 16 GDPR), portability (Art. 20 GDPR), restriction of processing (blocking) (Art. 18 GDPR) and deletion of your data (Art. 17 GDPR). With regard to certain processing operations of your data, namely those based on legitimate interest, you have the right to object (Art. 21 GDPR).

If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

Furthermore, we would like to inform you of your general right to lodge a complaint with a supervisory authority (Art. 77 GDPR).

If you have given DZ BANK your consent to a specific processing of your personal data, you can withdraw this consent at any time for the future. The withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

8. Responsible party

The person responsible for the websites and the data-processing processes on these websites is the

DZ BANK AG

Deutsche Zentral-Genossenschaftsbank, Frankfurt am Main

Platz der Republik

60325 Frankfurt am Main

Tel: +49 69 7447-01

Fax: +49 69 7447-1685

E-Mail: mail@dzbank.de

9. Data Protection Officer

The Data Protection Officer of DZ BANK can be reached at:

DZ BANK AG

Deutsche Zentral-Genossenschaftsbank, Frankfurt am Main

Data Protection Officer

Platz der Republik

60325 Frankfurt am Main

Tel: +49 69 7447-94101

Fax: +49 69 7447-0539

E-Mail: Datenschutz@dzbank.de